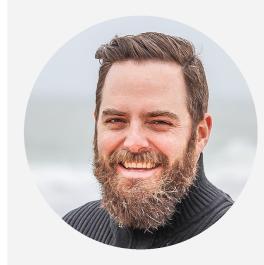
# Mark



"I like my job because it fits my personality."

Name: Mark

Age: 40

Status: Married with two children

**Profession: Senior Software** 

Developer

Location: Ann Arbor, MI

### **Favorite Tools**









# **Background**

I have worked as a senior software developer within the IT department at the University of Michigan for about 15 years. My day starts with checking email and managing unfinished tasks from the previous day, and then figuring out the day's new tasks. I search about any problems I am dealing with to see if there are any updates that would help my task. In addition to actual coding, I often need to meet with my clients to get a better idea of what they want before I put a significant amount of time into a project. I like my job because it fits my personality. I do both software and database development depending on the needs and resources of a project.

#### **Motivations**

- Mark has limited time to learn new tools or technologies at work, but he has a good base set of skills that serve him well.
- Mark finds it most efficient to learn new things through problem solving.
- If Mark really wants to learn something new, he will start off with finding specific posts and tutorials to guide him through it and build it as a skill.

#### **Skills**

C++, Java, C#, Python

#### Goals

- Complete work tasks on time.
- Develop quality code that meets customers' needs.
- Be efficient and accurate.
- Become more proficient with the tools he uses.

#### **Frustrations**

- Clients often have unrealistic expectations.
- Searching for answers and resources takes time and impedes the working process.
- Keeping up with new technology and trends in a fast-paced and ever-changing environment.

## **Personality**

